



DOMINION INDUSTRY MEXICO
OPERATIVE UNIT: MONTERREY, NUEVO LEÓN

POLICY: STANDARDS OF QUALITY MANAGEMENT
ISO 9001:2015

DOMINION INDUSTRY MEXICO is a company dedicated to the manufacturing, assembly, installation, and maintenance of equipment, machinery, and infrastructure for the industry. As part of the multinational **DOMINION** group, it is committed to being a benchmark in technological solutions and comprehensive services that enhance the efficiency of its clients' business processes.

Within the framework of the ISO 9001:2015 standard, our quality management policy is based on the following fundamental principles:

- Commitment to understanding and meeting our clients' needs and expectations by providing innovative solutions that enhance their competitiveness.
- Fostering continuous improvement across all our processes to ensure the delivery of high-quality products and services.
- Compliance with all applicable legal and regulatory requirements, as well as any other quality-related commitments undertaken by **DOMINION**.
- Continuous work to optimize our processes, resources, and work methodologies to provide more efficient and effective solutions for our clients.
- Promoting ongoing training for our personnel, encouraging their professional development and active participation in quality-related activities.
- Managing internal and external risks related to stakeholders, clients, and suppliers while ensuring worker safety and health, as well as customer satisfaction, beyond operational commitments.
- Identifying physical and psychosocial risks to ensure comprehensive and timely prevention.
- Commitment to environmental protection, promoting the sustainable use of resources with a strong focus on combating climate change.

The Management of **DOMINION INDUSTRY MEXICO** is committed to providing the necessary resources to implement and maintain this quality policy, ensuring compliance with established objectives and guaranteeing continuous improvement across all our operations.

This policy represents a commitment from the entire **DOMINION** team, focused on achieving quality objectives and ensuring customer satisfaction.

Version Table

Signature	Version	Date	Comments
 Eng. Jorge Luis Bastardo (general director)	01	01-12-2024	Initial version of the document.
 Eng. Jorge Luis Bastardo (general director)	02	28-02-2025	Version including reference to climate change and client satisfaction.